HOW TO BOOK





The tours in this brochure can only be booked directly through our office in Laindon. This policy has two important advantages for you, our client. Firstly you make significant savings as we make no allowance for travel agent's commission and equally importantly, you can speak personally to our staff who have specialist knowledge and advice concerning all aspects of our programme.

BOOK ONLINE:

All football tours may be booked online via our website www.footballtours.co.uk/make-booking

CALL THE R&T HOTLINE:

We are always pleased to meet our clients personally and you can, of course, call into our office to discuss your holiday requirements with our staff. Should you decide to do this please note office hours are: Monday to Friday between 09:30 hrs to 17:30 hrs.

WRITE:

Send in the completed booking form to the following address:

R&T Tours, 29 Saffron Court, Southfields Business Park, Laindon, Essex SS15 6SS

We will need the appropriate deposit sent by BACS before we can process the booking.

TO MAKE A PERSONAL BOOKING:

Telephone: 01268 564222

A booking will be made by our reservation staff where you will asked to provide your card details for payment.

CREDIT & DEBIT CARD BOOKINGS:

We are happy to accept credit card payments for deposits and final balances.

BACS PAYMENTS:

For those with internet banking we are happy to accept BACS payments for deposits.

If you wish to use this service the bank details to use are: Account number 73538087 & Sort Code 20-72-89, and please email remittance.

TRAVEL INSURANCE:

We recommend travel insurance be arranged in respect of **ALL** tours irrespective of the duration or destination. For this reason, R&T Tours travel insurance is added to the charges detailed in your confirmation of booking and will be payable together with the final invoice 8 weeks prior to your departure, at which point the cover will take effect.

Travel insurance premiums, together with brief details of the cover under the scheme, are provided in the booking conditions. If you have any questions with regard to travel insurance in the meantime, please contact our office by telephone or e-mail; alternatively you can download the booking conditions on our website.

www.footballtours.co.uk/booking-info/helpful-documents

If you do not require our insurance cover then please remove the tick in the box "insured" when you add your group names onto the Club Members section of your booking.

YOUR FINANCIAL SECURITY:

The Association of Bonded Travel Organisers Trust Limited (ABTOT) provides financial protection under the Package Travel, Package Holidays and Package Tours Regulations 1992 for R&T Tours and in the event of their insolvency, protection is provided for the following:

- 1. non-flight packages commencing in and returning to the UK;
- non-flight packages commencing and returning to a country other than the UK; and
- flight inclusive packages that commence outside of the UK and Republic of Ireland, which are sold to customers outside of the UK and Republic of Ireland.

1, 2 and 3 provides for a refund in the event you have not yet travelled. 1 and 3 provides for repatriation. Please note that bookings made outside the UK and Republic of Ireland are only protected by ABTOT when purchased directly with R&T Tours

In the unlikely event that you require assistance whilst abroad due to our financial failure, please call our 24/7 helpline on **02920 468 505** and advise you are a customer of an ABTOT protected travel company.

The air holidays and flights shown in this brochure are ATOL protected by the civil aviation authority. Our ATOL number is ATOL5873. ATOL protection extends primarily to customers who book and pay in the United Kingdom.

BOOKING FORM: UK/CONTINENTAL Please complete in BLOCK CAPITALS or tick appropriate box Name of Club: Name of Group Leader: Address: Postcode: **Email Address:** Mobile: Holiday Park / Hotel: Date of Arrival: Date of Departure: Number Adults: Number Children ${\it @}$ Blackpool Hotels (15 and under): Number Children @ all other resorts (12 Years and under): Total in Party: Special Requests (UK & Continental Bookings): Where did you hear about us? **UK SECTION ONLY** Boys 7 a-side Age Groups Boys 5 a-side Boys 11 a-side Boys 9 a-side U9 U10 U11 U13 U14 U15 U16 **Number of Teams** Girls 9 a-side Age Groups Girls 7 a-side U10 U13 U17 U11 U12 U14 U15 **Number of Teams** Which professional team does the majority of your team support? Important information needed to allow your team entry into our events Please tick the box relevant to the FA your club is registered to: Club colours: English FA SYFA FAW FAI NIBFA IOM Other **English FA Clubs only** FA Affiliation Number (V----): County affiliated to (Not League): ACCOMMODATION - Please provide total of number of units required in each size Holiday Parks / Hotels Standard Superior Deluxe Prestige Platinum Lodges Popular Classic Alton Towers Hotel Standard Superior **BLACKPOOL & BOURNEMOUTH HOTELS** Tourist Class 4* Hotel Pre-booked meals

Number Adults:

Half-board

Blackpool Hotels, Pontins

Extra night available at Alton Towers (whole party only). Please tick box:

Visit our website www.footballtours.co.uk

Number Children (12 yrs & under Pontins, 15 yrs & under Blackpool):

CONTINENTAL SECTION ONLY

Book online - www.footballtours.co.uk/make-booking

TEAM DETAILS - It is important you inform us of the exact number of boys born in each year of your age group.

For example, an under 11 team will have some boys born in 2008 (1st year) and some boys born in 2009 (2nd year).

This information is vital as our continental agents need to clarify your age category.

Standard of Play - P = Poor • F = Fair • G = Good • V = Very Good • E = Excellent

	UK Age Group 2019/2020 Season)	State Year Players Born e.g. 2006/20 or 2008/2009	Number 07 Born in e 1st year		Number of Tournaments required per team	Number of friendly fixtures per team	Standard of play	Club Colours
Team 1	Jeason,	0. 2000, 2007	100 / 00.1	2110 / 001	required per team	per team		
Team 2								
Team 3								
Team 4								
Team 5								
V	ride the tourname leave this up to u	nt your team/s woul s)	d like to enter.			A TE		
lease ente	The state of	NG MEALS - (Son			ncluded - please re Evening Meals	efer to relevant re		ll Board
	ELS - Please pro	vide total number					427.07	
Twin		Triple	4	Bedded	Iotal	Rooms Required	Iotal Nur	mber of People
ıll Holiday F	Occ		ied by Oc	Berth unit cupied by I people	6 Berth unit Occupied by 5 people	6 Berth unit Occupied by 6 people	7 Berth unit Occupied by 7 people	8 Berth unit Occupied by 8 people
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teling Bos Indgoed T agharen	rijk	4 & 6 6	Full address		tle - Amsterdam point required (Please		unnel Folkesto	
ambrils Re					PAYM		k up point location ii	possible)
IN								
(4)		£ rep	oresenting a tota	l of p	ersons. (£35 UK per per	son, £50 Continental pe	er person, £140 Fliş	ghts per person)
enclose a c	deposit payment of t my credit/debit ca	£ repart for a deposit paym	ent of £	V	le accept the following cr	edit cards MasterCard	VISA. Maestro	
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TERMS & CONDITIONS

Your holiday contract is with R&T tours. The tours featured in this brochure are operated by JJ and KJ, Rowley trading as R&T Tours of 29 Saffron Court, Southfields Business Park, Laindon, Essex, SS15 6SS. Your tour is ATOL protected as we hold an air travel organisers licence. ATOL Member no. 5873 – R&T Tours are members of ATOL. Your Financial Protection - When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate or a suitable alternative, In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative in the services you have bought or a suitable alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim of the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder in which was a suitable alternative. Thou ghan alternative ATOL holder in which case you with the applicable of the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those finiteses any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has pa

HOW TO BOOK - The tours in this brochure can be booked directly through our office in Laindon or online via our website www.footballtours.co.uk/make-a-booking. A non-refundable deposit of £35 per person for UK bookings, £50 per person for Continental bookings and £140per person in respect to flights.

The payment taken confirms acceptance of the terms and conditions for and on behalf of all party members of your party and the person who makes payment accepts responsibility for payment for all persons in the group and is responsible for keeping all party members informed as to the booking details. On receipt of your deposit we will issue you with a confirmation invoice and a contract will the exist between us. Payment of a deposit to R&T Tours commits you to current terms and conditions.

DEPOSIT AGAINST DAMAGE - At least 2 weeks prior to departure we require each club to secure an amount of £250 via a nominated Credit Card as a deposit against damage caused by any member of your party during the tour. The nominated Credit Card will only be debited (up to a limit of £250 or £500 for U15s, U16s teams) in the event of damage or loss being reported and substantiated to us by the holiday park or hotel concerned within 3 weeks of your return.

PAYMENT - The balance of the holiday price must be paid no later than eight weeks prior to the departure date for all tours. All bookings made within eight weeks of departure must be paid in full at the time of booking. If you do not pay the full cost within eight weeks of the departure date we reserve the right to treat your booking as a cancellation and the cancellation charges below will apply. On receipt of the full balance from you, we will send you your itinerary and details of your match fixtures.

PRICE - We reserve the right to notify you of any increase in the brochure or advertised price before accepting your booking. After the confirmation invoice has been issued the price of your holiday is subject to the possibility of surcharges in limited circumstances. A surcharge will only be levied for variations in transportation costs, including the cost of fuel, increases in published air fares, taxes or fees chargeable for services such as landing taxes at airports, the exchange rate applied to the particular package or if the UK or Overseas Government or Regulatory Body introduce or increase taxes. Even then, the company will absorb an amount equal to 2% of your holiday price (excluding insurance premiums and amendment charges) before passing on any surcharge to you. Only amounts in excess of this 2% will be surcharged. Surcharges will be notified by a revised confirmation invoice which will be sent to you. If the surcharge would increase the total holiday price by 10% or more, you may cancel your booking within 14 days of the date of issue of the revised invoice and obtain a full refund of all payments made, except for any premium paid to us for holiday insurance and amendment charges. Should the above mentioned rice variations be downward then the price of your holiday will be accordingly reduced and any refund due paid to you: Within 30 days of your departure date the price of your holiday will not be subject to any surcharges at all.

VARIATION & CANCELLATION BY YOU - We will make every effort to assist you if you wish to alter your arrangements. Requests for an amendment must be made in writing via our website or by post. You may have to pay an amendment charge of £50 per booking which may be charged whether or not we succeed in making your requested amendment. If the change to your booking results in the tour price being increased, you are responsible for paying the additional amount due and where you request that the number in your party be reduced, the remaining party members may have to pay additional charges such as room supplements, if applicable. All cancellations must be advised by you in writing, and signed by the signatory of the booking form. Cancellations are effective on the day they are received by us. The following cancellation charges will be payable by you, depending upon the number of days prior to departure we receive your notice of cancellation.

Days prior to departure date	Percentage of cancellation charges
More than 56 days	Deposit only
55 days or less	100% of tour cost

Please note: For tours cancelled more than 56 days prior to departure, your full deposit will be charged, regardless of the actual amount paid. (Insurance premiums paid are not refundable but if your cancellation falls within the provisions of your travel insurance policy you may be able to make a claim).

VARIATION BY US - We are occasionally forced to make changes to your tour and reserve the right to do so. Most changes will be minor. A significant change is one which materially alters your tour and would include, for example, a change of departure date, destination or quality of holiday park/resort. If a significant change is to be made, we will endeavour to inform you as soon as is reasonably practicable if there is time before your departure. In the event of a significant change occurring within four weeks of your departure date, we will, if possible, offer alternative arrangements or, if these are not acceptable to you or your party, make a full refund to you. If you call and receive a full refund following a significant alteration made for any reason other than force majeure defined below, you will receive the following compensation calculated according to the number of days prior to departure you were notified of the change.

More than 42 days £0 29-42 days prior £10 15-28 days prior £13 0.14 days prior £13	Days prior to Departure Date the Notification of Change was sent	Compensation per person
15-28 days prior £13	More than 42 days	£O
	29-42 days prior	£10
O 14 days against	15-28 days prior	£13
0-14 days prior	O-14 days prior	£15

Where we offer alternative accommodation, we will endeavour to provide alternative accommodation in the same area as your original tour. If the standard of accommodation is lower then the accommodation originally booked, we will refund the difference in the brochure price. If the standard of accommodation is higher, you must pay the difference. We retain absolute discretion to re-arrange match fixtures, tournament formats & football venues. In the unlikely event that due to circumstances beyond our control your teams play teams of a different age group and standard, we are not responsible. If after departure we are unable to provide a significant proportion of the services we have agreed to provide as part of your tour, we will do our very best to make suitable alternative arrangements. If we cannot do so, or you refuse to accept these for good reasons, we will arrange to fly you back to your UK departure airport (if your tour included flights) or to transport you to the point where our contract of services commenced as soon as we reasonably can.

FORCE MAJEURE - We do not accept liability for any loss, damage or expense arising from a change or cancellation to your tour which occurs as a result of unusual or unforeseeable circumstances beyond our control, the consequences of which could not have been avoided with all due care. Such events would include, for example, war, threat of war, riot, terrorist activity, natural or nuclear disaster, technical problems with transport in or adverse weather conditions. [decisions of the Football Associations and overseas] or other similar events beyond our control. We do not accept responsibility for you or your party if you contravene any law or regulation of any of the countries visited during your tour.

TICKETS, PASSPORTS AND VISAS - You will require a passport for all the European tours featured in this brochure. It is your responsibility to ensure that you and all members of your party hold a valid passport and obtain the appropriate visa(s). We recommend that you apply for a passport and/or visa well in advance of the departure date. For further information about passports contact (I-IM Passport Office, Petty France, London SWI). We do not accept responsibility for any loss caused by the failure of you or any member of your party to obtain a valid passport. It is important that you check the details on your confirmation invoice when you receive it. In the event of a discrepancy you should contact us (or the travel agent).

WRISTBANDS - Each member of your party booked with R&T tours will be allocated a wristband. Please be aware that people without a wristband will not be able to participate in the football tournament or attend the presentation ceremony.

HEALTH - At the time of printing no vaccinations are needed for any of the destinations featured in our brochure. We recommend you check with your doctor whether vaccinations are required when you have booked your tour.

PHOTOGRAPHS - By making a payment is your acceptance of these terms and conditions, and you are also agreeing that we may, if appropriate, use any photographs taken by us or our representatives of individual players or teams in any R&T Tours' publicity or advertising documentation, our website and our brochure.

TOUR PARTICIPATION - It is a condition of participation in one of our tours that you agree to accept the authority and decisions of our employees, tour leaders and representatives whilst on tour with us. If in our opinion, the enjoyment or safety of others on your tour is jeopardised by the conduct of you or any member of your group, that person may be required to leave the tour. In these circumstances, we will be entitled to recover compensation for any damage caused by the offending party and/or the person who signed the booking form. We accept no responsibility for making arrangements for the offending party to return home.

HEALTH AND SAFETY - You must ensure that at least one adult over the age of 21 occupies each accommodation unit, sufficient adults attend the tour to supervise your group. We are not responsible for the conduct of other teams whom your group may play against.

COACH TRAVEL - Transport is by standard or luxury coach. You are responsible for meeting the coach at the times specified in your itinerary. In the event that you are late, we are not responsible if the coach has departed. If your lateness results in your subsequent late arrival at match fixtures, we are not liable to you if the match does not proceed. In the interests of safety, it is the responsibility of you and all your party to ensure that hand luggage is stowed safely and the aisles are kept free from obstruction. Each member of the party may carry one large suitcase and one item of hand luggage per person. It is your responsibility to insure against the risk of loss or damage to all packages and personal effect.

FLIGHTS & OTHER TRANSPORT SUPPLIER - Additions to your group may be accepted subject to availability. The price of your flight may have increased at the time of your booking and in these cases we will contact you to advise the new price. Some airlines will accept changes to passenger names but there will be an administration charge payable by you. As between you and the suppliers of transport the conditions of the supplier of

OUR RESPONSIBILITY FOR YOUR TOUR - We accept responsibility for ensuring that your tour is as described in our brochure (subject to any significant changes that you are advised of before departure) and the services offered reach a reasonable standard. If a part of your tour is not provided as promised, subject to these booking conditions, we will pay you reasonable compensation if we agree that the standard of service provided was inadequate and has affected the enjoyment of your holiday up to a maximum of three times the cost of your travel arrangements. We accept responsibility for personal injury or death caused by the proven negligence of our employees, agents, suppliers or sub-contractors acting within the course of the employment and scope of their inthority. We do not accept responsibility where the failure to perform or improper performance was due to: (i) your own acts or omissions or the fault of any member of your party; (ii) acts of a third party not connected with the provision of your tour and which were unforeseeable or unavoidable or (iii) and event which neither we or the supplier of the service(s) could have foreseen or avoided even with all due care. If you suffer death, injury or ilness during your tour arising out of an activity which does not form part of the inclusive arrangements booked with us, we are not liable in any way but we will offer assistance if possible.

COMPLAINTS PROCEDURE - In the event that you experience any problems with your holiday you must advise our representative in resort so that we can attempt to resolve the problem at once. If the problem cannot be resolved in the resort, we will ask your group leader to complete a complaint form, which can be downloaded from the internet and we will undertake a full investigation on your return from the resort and report back to you. Your failure to take either of these steps will affect our ability to investigate your complaint and may impact the way your complaint is dealt with. In the event of any dispute arising between us, the dispute will be governed by the laws of England & Wales under the exclusive jurisdiction of the English courts. Complaints must be made in writing within 28 days of your return. Please note we will require up to 28 days from date of receipt of complaint to deal with issues.

BROCHURE ACCURACY - We have spent a great deal of time and care ensuring that the details of the tours offered in this brochure are accurate at the time of printing. Unfortunately, there may be times when an advertised facility is modified or not available due to, for example, adverse weather conditions or poor volume of support or other factors beyond our control. We therefore reserve the right to alter or vary the contents of the brochure at any time before we enter into a contract with you. In these circumstances we will notify you of such changes prior to confirmation of your booking. This brochure is valid between September 2019 and September 2020. Photography is correct at time of publication.

OFF-SITE PLAYERS - R&T Tours do not allow off-site players; any player who wishes to participate into our tournaments will have to pay full brochure price and appear on the accommodation list. Family and friends must be booked with R&T Tours to attend the presentation evening.

INSURANCE - It is a requirement of booking a European tour that you and all members of your party to obtain adequate travel insurance. (We are able to offer cover with Campbell Irvine Limited registration No517573 if you do require our travel insurance.) You must obtain travel insurance of adequate (at least the same) cover and must provide us with full details of your insurer at time of booking. We do not accept responsibility for any loss or expense arising from your failure to secure adequate insurance cover.

UK	Up to 6 days £4.90 per person	
Continental	Up to 3 days £8.00 per person Up to 5 days £13.95 per person Up to 10 days £16.95 per person	

DETAILS - Summary of Benefits per insure	ed person
COVER	SUM INSURED Per Person up to
MEDICAL EXPENSES In Patient Benefit Criminal Injuries Benefit Personal Liability	£1,000 £200 £5,000 £5,00,000
PERSONAL ACCIDENT	£5,000
CANCELLATION OR CURTAILMENT	£3,000
DELAYED DEPARTURE OF ARRIVAL	£100 Cancellation due to Delayed Departure £1,000
PERSONAL EFFECTS	£750 (Limited to £250 for children) (Valuables limited to £200 in total)
MONEY CLUB EQUIPMENT PASSPORT OR VISAS TEMPORARY LOSS OF BAGGAGE	£250 £300 £250 £100 £5,000
	MEDICAL EXPENSES In Patient Benefit Criminal Injuries Benefit Personal Liability PERSONAL ACCIDENT CANCELLATION OR CURTAILMENT DELAYED DEPARTURE OF ARRIVAL PERSONAL EFFECTS MONEY CLUB EQUIPMENT PASSPORT OR VISAS

This Policy Document contains details of the Travel Insurance Scheme underwritten by International Insurance Company of Hannover Limited. (IICH). Registered in England No. 1453123. Registered Office: L'Avenir, Opladen Way, Bracknell, Berkshire RG12 OPE is authorised and regulated by the Financial Services Authority. Registration No 202640. This can be checked on the FSAs register by visiting the FSAs website at www.fsa.gov.uk or by contacting them on 0845 606 1234. Cover applies to each Insured Person named on the booking invoice or validation certificate. The cover and limits will apply to each Insured Person who has paid the appropriate premium.

IMPORTANT - Your personal insurance number is the same as your booking invoice number or validation certificate number. Please note your personal insurance number prior to travel. This Policy Document and booking invoice or validation certificate showing the Insurance Premium, inclusive of tax where applicable, is all that we will issue to you. Please ensure that you retain these original documents and carry them with you when traveling as you will need to submit them in the event of a claim arising. For more detailed information please view our website: www.footballtours.co.uk/booking-info/tour-insurance

UK INFORMATION

UK TOURNAMENT REGISTRATION FEES

The following registration fees are payable **PER TEAM** for boys and girls: 5 a-side - £145 • 7 a-side - £150 • 9 a-side - £159 11 a-side - £205 • U15s and above - £235

TOURNAMENT QUALIFICATION DATES

Age group qualification dates for 2019/2020

Age Group	Must be born on or after	Must be born before	Squad Size
Under 7	1st Sep 2012	31 Aug 2013	5 a-side
Under 8	1st Sep 2011	1st Sep 2013	5 a-side
Under 9	1st Sep 2010	1st Sep 2012	7 a-side
Under 10	1st Sep 2009	1st Sep 2011	7 a-side
Under 11	1st Sep 2008	1st Sep 2010	9 a-side
Under 12	1st Sep 2007	1st Sep 2009	9 a-side
Under 13	1st Sep 2006	1st Sep 2008	11 a-side
Under 14	1st Sep 2005	1st Sep 2007	11 a-side
Under 15	1st Sep 2004	1st Sep 2006	11 a-side
Under 16	1st Sep 2003	1st Sep 2005	11 a-side

Note: Under 7 are eligible once they have had they reach 6 years of age
Mixed football is played up to u18s age group | Players who qualify for the under 8
age group are allowed to play for the under 9 age group and the same applies for the
u10 age group who are allowed to play for the u11s age group.

WEBSITE INFORMATION

Everything you need to know about the tournament will be available to view online. Group leaders only will have access to all areas of their booking and can view invoices, change team information, add or remove persons etc. All other members of the booking will have access to further booking information regarding managers meetings, presentations, football venues, directions to holiday parks and grounds, participating teams etc The schedules will be displayed 7 - 10 days prior to the start of the tournament. Photographs taken at presentations can be viewed after the events on our website: www.footballtours.co.uk

UNDER OCCUPANCY SURCHARGES

(With the exception of Flamingo Land, Alton Towers, Chessington & Sandy Balls) The brochure prices quoted for each of the UK tournament venues are based on 4 & 6 berth occupancy and a minimum of 7 people occupying an 8 berth unit. No under occupancy surcharges will apply to 5 persons occupying a six berth unit or 7 persons occupying a 8 berth unit. 3 people occupying a four berth unit will be subject to an under occupancy surcharge of £90 per unit for the duration of the tour. 2 people occupying a four berth unit will be subject to an under occupancy surcharge of £180 per unit for the duration of the tour. Flamingo Land, Alton Towers, Chessington, Sandy Balls Under Occupancy Charges: Minimum charge of 4 persons will apply in Caravans, Lodges, Rooms.

OFF SITE PLAYERS

R&T Tours do not allow off-site players; any player who wishes to participate in our tournaments will have to pay full brochure price and appear on the accommodation list.

TYPICAL LAYOUT OF SLEEPING ACCOMMODATION

- Typical 4 berth Accommodation Maximum 2 bedrooms 1 room with double bed plus 1 room with twin beds OR 1 room with double bed plus 2 foldaway single beds or 1 double foldaway bed in the lounge area.
- Typical 6 berth Accommodation Maximum 3 bedrooms 1 room with double bed plus 2 rooms each with twin beds OR 1 room with double bed plus 1 room with twin beds and 2 foldaway single beds or 1 double foldaway bed in the lounge area.
- Typical 8 berth Accommodation Maximum 3 bedrooms
 1 room with double bed plus 2 rooms each with twin beds and 2 foldaway single beds or 1 double foldaway bed in lounge area.
 3 bedroom units may have bunk beds in 2nd twin room.

SORRY, NO PETS ALLOWED

R&T Tours do not allow pets at any of our UK tournaments. Although individual parks may allow private owners and other holiday makers to have pets on site, we as a company do not feel that it is a safe environment for young children if there are potentially a large number of animals at the park. It is also difficult to administer taking pets into our holiday parks as only a small number of units are considered 'pet units'. We also do not allow dogs at the football grounds.

AMENDMENTS TO YOUR BOOKING

Please note we are extremely flexible about making amendments to your tour. You can add or subtract people from your party, make changes to your accommodation (subject to availability), or simply change names right up to 8 weeks prior to your tour arrival date. At that point however (56 days prior to your tour) we are unable to accept ANY changes to your booking. Please understand that any decrease in your booking numbers, even if they remain higher than your original booking, will result in a cancellation fee of either deposit only or up to 100% of the tour cost, depending on when the cancellation is made. We would suggest therefore that you do not add persons to your booking unless you collect a deposit fee of £35.00 per person.

COACH DRIVERS

R&T Tours will not be responsible for supplying coach drivers accommodation. It is the group leader's responsibility to arrange accommodation for their coach driver direct with the transport supplier.

BED LINEN & TOWELS

Bed linen is provided at all UK resorts with the exception of Pontins Prestatyn and Southport. Towels and Kitchen Towels are not provided so please bring your own.

METERING OF GAS & ELECTRICITY

Some holiday parks featured in this brochure are fitted with meters in respect of the use of gas and/or electricity. R&T Tours are not responsible for any charges levied as a result.

IMPORTANT NOTE

All bookings must be made through R&T Tours. Persons booking direct with holiday parks will not be permitted at the football grounds or to the celebrity presentation.

Wristbands will be issued to all R&T Tours guests and under no circumstances will entry be permitted without an R&T Tours wristband.

EUROPEAN INFORMATION

EARLY BOOKING DISCOUNT - Bookings received by 30th November 2019

20 - 30 persons £250 Discount 31-48 persons £300 Discount 49+ persons £400 Discount

GROUP LEADERS FREE PLACES								
France, Belgium, Holland	25-47 persons 1 free place		persons Places	72-89 persons 4 Free Places	90-119 persons 5 Free places	120-149 p 8 Free Pla		150 Plus persons 10 Free Places
Italy & Spain	49-72 persons 1 free place	73-90 2 Free I		persons Places	91-120 persons 3 Free Places			50 persons ree Places

SMALL GROUP SUPPLEMENTS FOR COACH & FLIGHT TRAVEL

If you have a party of 40 persons or less then the following supplements will apply per person (for unused coach seats)

	COACH & FLIGHT TRAVEL FLIGHT TRAVEL	
No of Persons in Party	Coach from UK Pick up & Coach from European airport Pick up to France, Belgium, Holland	Coach from European Airport to Italy & Spain
35-39	£9	£7
30-34	£21	£12
25-29	£37	£17
19-24	£44	£27

FERRY/EURO-TUNNEL SUPPLEMENTS - *Where applicable prices are based on 4 people sharing a cabin

Route-Ferry	Supplement per person							
	Foot Passenger (We will collect from & return you to your European ferry port)	With UK Coach	Route - Eurotunnel	Supplement per person School & Bank Hols	Supplement per person All other dates			
Harwich - Hoek 6hrs 30 Minutes Day sailing	£14	£14	20-24 Persons	£13	£9			
*Hull - Rotterdam/ Zeebrugge 3 night stay in resort 14 Hours	£53	£79	25-29 persons	£10	£7			
*Hull - Rotterdam/ Zeebrugge 4 night stay in resort 14 Hours	£66	£91	30-34 persons	£8	-			
*Newcastle - Amsterdam 3 night stay in resort 14 Hours	£66	£90	35-50 persons	£7	-			
*Newcastle - Amsterdam 4 night stay in resort 14 Hours	£78	£102	50+ persons	-	-			
Rosyth - Zeebrugge 3 night stay in resort 17 Hours	£89	£128						

PRE BOOKED EVENING MEALS

Resort	Per Person per Meal
Duinrell	£17
Center Parcs	£19
Landal Green Parks	£18
Molenheide	£19
Schin Op Geul	£13
Efteling Bosrijk	£23
Oostappen	£12

ADDITIONAL FIXTURES

France, Belgium, Holland	Italy & Spain
£90 per fixture	£100 per fixture